



Community Plan
April 28, 2016

Our task

The Community Indicators and Measures Committee (CIMC)
was tasked with creating a plan for the CYSN
following the facilitated session with Judith Moses in September 2015

Our role as a Network

- CYSN is not a service provider; we are a Network of service providers
- We represent a very large part of the service system for children, youth and families
- It was clear the Network did not want to be solely about networking and information sharing; the Network wanted to be action-oriented in a collective fashion
- In order to guide our work, the Network adopted a new mandate clarifying our role

Mandate

To support the well-being of children and youth
prenatal to 18 years and their families
through collaboration and informed planning

Building the plan

- Our goal was to identify priorities for the Network, but more importantly to shift our focus outward to the community of children, youth and families that we support
- The CIM committee, with the endorsement of the lead agency and the Coordinating Team, engaged the services of a facilitator to help guide our discussions and the creation of the plan
- The CIM committee asked other Network members to join these facilitated discussions

Contributing members

- Wendy Anderson
- Ruth Ingersoll
- Shelly Brown
- Margo Russell-Bird
- Pam Kent
- Susan Ramsay
- Tami Callaghan
- Carmela Ruberto
- Brandi Hildebrand
- Angela Harvey
- JoAnne Lewis
- Maribeth deSnoo
- Connie Nye-Kaley
- Brandi Hodge
- Beverley Bell-Rowbotham
- Cathie West
- Jessica Anderson
- Susan Sweetman

Priority populations

- There was a lot of feedback from every exercise we've done, that indicated the CYSN had lost some focus for some age groups
- It was important to many members to regain some focus on those age groups
- We structured the discussion to intentionally include representation from and planning for:
 - Early years – 0 to 6 years of age
 - Middle years – 7 to 12 years of age
 - Youth – 13 to 24 years of age

Common themes identified

- Through many exercises (CARP, start/stop exercises, mandate conversations, gallery walk) we heard common themes identified:
 - Network needs to be action-oriented
 - The Network is not a service provider in and of itself
 - We need to focus on more systemic issues that are informed by data
 - We are too reactionary to the issue of the moment
 - We need to maintain focus on Ministry service description goals
 - We need to know more about each other and the community needs to know where/how to find services, programs and information
 - That the system of services is difficult and families fall through the cracks
 - That the Network itself isn't functioning as efficiently or effectively as it could
 - Services tend to be Belleville-centric, yet we live and work in very rural communities
 - We need to turn our efforts to the community versus focusing on the operations of the Network itself

Sooooo....

- We took all of that feedback, and with the input of everyone at the table, and the help of an outside facilitator, we formed five strategic goals for the CYSN
- We then defined what each of those goals meant to the Network
- And we began the discussion on strategies and objectives under each goal as they pertained to the priority populations

5 Strategic Goals for CYSN

We want:

1. Planning to be informed by data

Ensure that reliable, current and local data is used by the Network to guide planning and evaluation

2. Information to be widely known and accessible

3. All communities to have adequate programs & services available

4. The system of services to be easier to navigate

5. Our network to function efficiently & effectively

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Broaden the community's awareness about where to look for information for supports and services for children, youth and/or their families, and how to access supports and services that are relevant to their needs

3. All communities to have adequate programs & services available

4. The system of services to be easier to navigate

5. Our network to function efficiently & effectively

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1. Planning to be informed by data
2. Information to be widely known and accessible
- 3. All communities to have adequate programs & services available**
Increased collaboration among Network members to improve the availability of services for children, youth and their families in all of Hastings and Prince Edward Counties, and surrounding areas
4. The system of services to be easier to navigate
5. Our network to function efficiently & effectively

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3. All communities to have adequate programs & services available
- 4. The system of services to be easier to navigate**
Facilitate the improvement of service coordination and navigation of a complex system for children, youth and their families
5. Our Network to function efficiently & effectively

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5. **Our Network to function efficiently & effectively**

We don't know yet 😊 ... we do know that strategy will drive structure... so we'll flush this out soon

Strategic goals and priority age group chart

What we want →	Planning to be informed by data	Information to be widely known and accessible	All communities have adequate programs & services available	The system of services to be easier to navigate	NETWORK
	Ensure that reliable, current and local data is used by the network to guide planning and evaluation	Broaden the community's awareness about where to look for information for supports and services for children, youth and/or their families, and how to access supports and services that are relevant to their needs.	Increased collaboration among network members to improve the availability of services for children, youth and their families in all of Hastings and Prince Edward Counties and surrounding areas	Facilitate the improvement of service coordination and navigation of a complex system for children, youth and their families	
Early Years	<ul style="list-style-type: none"> Develop the data repository and review regularly as a network 	<ul style="list-style-type: none"> Develop a communication strategy to inform primary health care providers and others about services and how to refer 	<ul style="list-style-type: none"> Identify processes to increase collaboration – ie. consult with members, joint proposals etc 	<ul style="list-style-type: none"> Provide No Wrong Door training sessions and resources for new staff of member organizations – include refreshers Stay informed and support implementation of <i>Special Needs and Moving on Mental Health Strategies</i> Create mechanisms/protocols to support transitions from 0-6 to middle years and into school Support 18 month well baby visits, coordinate with 0-6 provincial strategies, and special needs screening tool Contribute to OEYC child care resource centres, parenting and family literacy centres and Better Beginnings Contribute to Healthy Kids Community Challenge 	
Middle Years	<ul style="list-style-type: none"> Identify priorities (needs) of children through a variety of data sources Based on those sources, map what is currently available Identify gaps in services and funding sources to address the priorities and improve outcomes 	<ul style="list-style-type: none"> Develop and enhance a plan to triage key agencies?? Review 211 for comprehensive data for all member agencies Promote 211 widely within our networks and network. 		<ul style="list-style-type: none"> Enhance community partnerships to encourage better integration of services Identify way to address complex situations where agencies should work together 	
Youth	<ul style="list-style-type: none"> Development of the data repository to capture reliable, easily accessible local data Provide analysis and interpretations of data and how it is relevant to youth Identification of quickly changing patterns at the local level with information regarding appropriate response (ie. Youth suicide) 	<ul style="list-style-type: none"> Develop common communication tools and resources that meet youth where they're at Share and leverage existing strengths within organizations Support agencies to build capacity to provide information and services to youth Actively promote 211 in a youth appropriate way Facilitate the comprehensiveness of information on the 211 database 	<ul style="list-style-type: none"> Identification of gaps for youth in each geographic area Facilitation of service hubs/collaboration to address gaps in services in specific geographic areas CYSN advocates for service providers filling gaps Engaging community partners to encourage community to care for youth and vice versa (creating community belonging) 	<ul style="list-style-type: none"> Promote No Wrong Door principles across the network Advocate to funders regarding wait times Improve responsiveness for youth – who typically don't/can't wait for service 	

Next steps

- Get consensus that this is the direction the CYSN wants the CIM committee to head in
- Receive agreement that these five goals are the strategic priorities of the Network moving forward
- Overlay the Ministry goals (MEDU Y& MCYS) with the Network goals to retain focus on them
- Tease out strategies/objectives from the facilitated session and other brainstorming sessions to complete this part of the plan
- THEN – determine guiding principles and values, and explore structure options that support the achievement of the goals

Questions?