

## **SERVICE PATHWAY/COMMUNITY ENGAGEMENT COMMITTEE MINUTES**

Tuesday, November 27, 9:30-11:30am  
Children's Mental Health Services

Present: Amy McGuinness – Family Space  
Beverley Bell-Rowbotham – HPE Data Analysis Coordinator  
Bianca Slippa-Barrett – Belleville and Quinte West Community Health Centre  
Cathie West – Youth Habilitation Quinte  
Jessica Fish – Family Space, Placement Student  
Karen Richey – Abigail's Learning Centre  
Kelly Mathieson – Family Space  
Paul Meadows – Mental Health Services  
Margo Russell-Bird – Quinte Children's Treatment Centre and PSSSL  
Maribeth deSnoo – Hastings and Prince Edward Learning Foundation  
Susan Seaman – Counselling Services of Belleville and District  
Susan Stoddard – Trenton Military Family Resource Centre  
Terry Swift – Children's Mental Health Services  
Tina Kinmond – Central East Ontario YMCA, Trenton Ontario Early Years Centre  
Theresa Dostaler – Children and Youth Services Network  
Wendy Anderson – Children and Youth Services Network

Regrets: Angela Rail – North Hastings Family Health Team  
Carrie-Anne Collin – Three Oaks Shelter and Services  
Cason Buikema – Highland Shores Children's Aid  
Derek Potts – Hastings and Prince Edward District School Board  
Jackie Whittingham – Hastings and Prince Edward Counties Health Unit  
Jennifer Mills – Quinte and District Rehabilitation  
Linda Seeley – Community Organized Support and Prevention (Quinte)  
Susan Quaiff – Prince Edward Child Care Services

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### **1. Welcome and Introductions**

This meeting is mostly an orientation to the service pathway/community engagement priority; how it came to be and the work done up to now by pathway champions (Theresa, Beverley, Kelly and Wendy) with input from former integration teams (Family Issues, Prenatal to 6 and Youth) throughout September and October 2012.

In order to clarify language and keep it consistent, the group was asked to change all references to System Navigation Framework on the agenda to "System Pathway" and all references to pathways to "Referral Map".

Development of terms of reference will be deferred until the group has a better understanding of the priority and what is involved. Individuals were asked to consider assuming one of the vacant positions: co-chair (two for a two-year term), a representative to sit on the Coordinating Team (again for a two-year term), and a person/agency willing to assume responsibility for minutes.

## 2. Theresa and Beverley presented information via power point slides (attached)

Service Pathway/Community Engagement Priority/Mandate: To define more clearly the community service pathway, develop “no wrong door” and “warm hand-off” resource materials for service providers and implement distribution, education, awareness and training.

## 3. Issues identified

- As we move forward, need to be mindful of using language that is consistent with parallel initiatives. Formal connections should be established with work at other tables:
  - Cathie advised that pathways are being created through the youth to adult transition initiative. Lily Lee (researcher) will present to the Network in 2013.
  - Paul advised that the Rural Health Sciences Network is planning to develop pathways and are interested in the work we are doing. Paul will determine next meeting. A presentation by us in future would be beneficial.
- Bianca stated that, in looking at our service pathway diagram, we need to be careful of our use of rainbow symbolism which is being used by other initiatives.
- Funding cuts to Ontario Works Community Start Up and Maintenance Benefits on January 1, 2013 were discussed – What impact will this have on basic needs? – Why don’t we know about this? - What is the process for addressing these types of issues on the Network? Do we need a basic needs referral map? ***Please see note at end.***
- Dialogue occurred around the referral maps. Some wondered whether the maps contain too much detail, others whether they don’t contain enough. Susan Seaman cautioned that we don’t want to create another Community Key. Maribeth suggested that criteria for inclusion on the referral maps be developed. Members requested copies of the Durham model. The suggestion was made to have the maps reviewed by all services listed.

## 4. Next Steps

- Committee members will spend a half day reviewing the referral maps:
  - what is our criteria for being included on the maps?

- do the maps make sense from the perspective of the service provider - A youth worker referring to an early learning service and vice versa? Any service provider referring to a difference sector – Education to developmental services?
- who needs to see these maps before they are finalized?
- what are our timelines?

## 5. Next Meeting

**Tuesday, December 11, 2012, 9:30am-noon**, Children’s Mental Health Services,  
3 Applewood Drive, 3<sup>rd</sup> Floor, Belleville

**FOLLOW-UP NOTE** - The following excerpts are from a June 8, 2012 MCSS bulletin. “Ontario is integrating housing and homelessness support programs to better meet peoples’ needs . . . As outlined in the 2012 Budget, the government is combining funding from social assistance programs and other sources to create an integrated program. Low-income earners and people in need will not have to be receiving social assistance in order to access these supports . . . Half of the provincial Community Start Up and Maintenance Benefit funding will mean an additional \$62.6 million to support the new consolidated program and will give municipalities more flexibility to address their local needs.”

[http://www.mcsc.gov.on.ca/en/mcsc/programs/social/housing\\_bulletin\\_june.aspx](http://www.mcsc.gov.on.ca/en/mcsc/programs/social/housing_bulletin_june.aspx).

Kelly and Wendy, on separate occasions, have asked Cathy Utman from the County of Hastings for details and potential impacts. Cathy responded that details have not even been relayed at this point to staff. She will forward us information, following a December 14<sup>th</sup> staff meeting.