

SERVICE PATHWAY / COMMUNITY ENGAGEMENT MINUTES

THURSDAY, MAY 9, 2013, 9:30-11:30AM, CHILDREN'S MENTAL HEALTH SERVICES, 3 APPLEWOOD DRIVE, 3RD FLOOR, BELLEVILLE

IN ATTENDANCE: Karen Richey, Paul Meadows, Susan Stoddard, Susan Seaman, Melissa Cook, Tina Kinmond, Danita Norton, Susan Quaiff, Terry Swift, Theresa Dostaler, Allison Dall (recorder), Wendy Anderson, Donalda Simmons, Lily Lee, Maribeth deSnoo

REGRETS: Bianca Sclippa-Barrett, Linda Seeley, Amy McGuiness

COMMITTEE MANDATE: To define more clearly the community service pathway, develop “no wrong door” and “warm hand-off” resource materials for service providers and implement distribution, education, awareness and training.

Item	Discussion/Motions	Recommendations <i>(things to go forward to the Network)</i>	Action <i>(including Person Responsible and Completion Date)</i>
1. Welcome and Introductions	Committee members introduced themselves and identified the organizations they represent.		
2. Review of Agenda	Agenda was accepted with the addition of having Lily Lee speak to the Committee around a couple of new programs occurring at Youthhab and sharing some information about Generation Y. Motion to approve Agenda. Moved by Danita Norton, Seconded by Terry Swift, All in Favour, Carried.		
3. Approval of Minutes	Motion to approve Minutes from the April 11 th , 2013 Meeting. Moved by Paul Meadows, Seconded by Terry Swift, All in Favour, Carried.		

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<p>5. Work Plan a) “No Wrong Door” Training Report</p>	<p>to the old sub-committee structure. The focus for special projects is on the creation of “working groups” that report directly to the Network.</p> <p>Attendance at Network meetings is an issue and the Committee is looking at how they can improve this. Discussion is to take place in June. Any suggestions can be brought forward to the Coordinating Team members.</p> <p>“No Wrong Door” and “Checkered Flags” training is going very well. Everything is fitting together beautifully. Wendy attended a combined session on Tuesday and was impressed by the work of facilitators - Melanie Dunlop and Donalda Simmons (from the school boards) and Megan Luke and Jennifer Sawkins (from CMHS). Donalda Simmons reported that reps from all schools in HPE have been trained (HPEDSB and ALCDSB).</p> <p>Twenty-one community service providers attended a two-hour training session last night (May 8th) at Abigail’s Learning Centre.</p> <p>North Hastings and Prince Edward Counties (May 16 and June 10) are organizing their own sessions.</p> <p>Sessions are being arranged at the Belleville hospital (May 31) and TMFRC. Highland Shores is requesting its own training session, which will probably occur in September.</p>		

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	<p>Theresa will be coordinating a feedback session in June with trainers to see how these sessions have gone.</p> <p>Theresa indicated that we may have something to share at the June 27th Network meeting in terms of recommendations for moving forward.</p>		<p>Theresa to provide feedback from training sessions at June committee meeting.</p>
<p>b) Work Plan Review - Parent and Youth Engagement</p>	<p>Another Resource Fair is to occur this year on November 7th – aligns with “No Wrong Door” approach to service provision among service providers and reaches out to parents and youth. A save the date email is coming.</p> <p>Our committee is in the process of defining what Parent and Youth Engagement looks like.</p> <p>Theresa has explored this and will be assisting the Committee in defining what this will look like.</p> <p>Main things to consider are; Engagement vs. Involvement...Barriers to Youth/Family Engagement, Governance (best practices,) Policy, Programs (individual level, service/program level, policy, advocacy). Examples: http://www.thenewmentality.ca/index.html http://www.pcmh.ca/ http://www.youthengagement.ca/ http://www.excellenceforchildandyouth.ca</p> <p>Discussion around what P/Y engagement looks like.</p> <p>Committee agreed that it has to be meaningful.</p> <p>Communication team will also be looking at this.</p>		

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	<p>Theresa identified questions that would helpful in determining how we engage parents and youth.</p> <p>1) Why is P/Y engagement important to the CYSN? -“No Wrong Door” training came from community blitz. Parent and youth input might be helpful to answer if the “Warm Hand Off” is helping (i.e.; are they getting services and not being sent around in circles?) -Acknowledging their perspective is important. -Perhaps another community blitz (CARP) may be done.</p> <p>2) What could the engagement look like in the CYSN? -Would that mean survey/focus groups to follow up. -Consulting families as we implement interventions around Red Flag action items.</p> <p>3) What opportunities exist now for participation? -Parent involvement (e.g. parent councils at schools).</p> <p>4) What questions do we have around P/Y engagement?</p> <p>5) How do we incorporate P/Y into Network meetings? -Would we let them speak on the agenda?</p> <p>6) What are our next steps? -Need to let parent councils know what the CSYN is -Make people aware and find people passionate about it. -Identify what is already there is in terms of P/Y engagement processes (environmental scan).</p>		

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	<p>Theresa will look at P/Y engagement locally and do a scan. Ask how long does it take realistically to develop and what were the steps? (PEFHT and BQWCHC would have this type of involvement from parents).</p> <p>Let's not get parents and youth involved until we clearly know what P/Y engagement is.</p> <p>It was pointed out that may be a natural progression as the "Warm Hand Off/No Wrong Door Training" that parent involvement would naturally evolve.</p> <p>Certificates were suggested. They could be posted by agencies/ individuals who have been trained to promote awareness.</p> <p>Communication Group to develop a common presentation. This would explain the CYSN. This could be tailored to address/fit with whatever agency or persons the presentation is being made to.</p> <p>It was felt that the Launch is really the beginning of awareness campaign. It is the first step in getting the "Network" out there.</p> <p>Note: Theresa will provide a seven-page paper entitled "Collective Impact"; this will be made available to Committee members.</p>		<p>Theresa to do a scan of other group. Theresa will also be sending out a survey to CSYN members. Please respond to this.</p> <p>Will include with minutes.</p>

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	<p>Lily Lee explained that Youthhab has two new programs.</p> <ol style="list-style-type: none"> 1. Tanisha Vriesema has been hired for the Transitional Youth Group Project. Her title is Transitional Connector. She is assisting youth transitioning from children's services to the adult system. 2. Lily explained that Youthhab now has funding for Intensive Housing Stability Program for Homeless. This funding is for youth or families. Taylor St. Pierre is the worker to contact in regards to this program. <p>Lily shared some information she obtained from a training she had attended by Dr. Karyn Gordon. She shared information on Generation Y and how to best connect/reach this age group (13 – 32). Lily highlighted some interesting details about this age group and provided a link, http://www.dkleadership.org/</p>		<p>Will include with minutes.</p>
<p>6. Next Steps</p>	<p>Reminder that a Coordinating Team Representative is needed in June to replace Terry. This person could attend the June 20th meeting with Terry.</p> <p>Theresa to continue to do work of P/Y engagement and will send survey to the CYSN members.</p> <p>FYI - Paul toured the Sexual Assault Clinic. This is for men or women victims. It is the first men's group in</p>		

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	<p>Ontario.</p> <p>Paul reminded everyone of the Mental Health and Addictions redesign driven by the LHIN. Task force to be developed. Also restructuring of hospital programs, no more individual counseling at the hospitals.</p> <p>Belleville & Quinte West Community Health Centre is now taking patients for those who do not have a doctor. If you have a doctor and want to receive care at the health centre you would have to de-roster from your existing physician.</p> <p>Mental Health Awareness Week. May 6-10 Mental Health Walk at the Belleville Sports and Wellness Centre on May 10th, 2013.</p>		
7. Next Meeting	<p>Thursday, June 13th, 2013, 9:30-11:30am, CMHS Paul and Maribeth unable to attend that day.</p>		<p>Please send any regrets to: Susan.Stoddard@forces.gc.ca sgpeccs@kos.net wanderson@cmhs-hpe.on.ca</p>
8. Adjournment	<p>Meeting was adjourned at 11:09 AM</p>		